

12 July 2011

Media release

July water summaries issued to Redland customers

Redland customers are about to receive their next quarterly water and wastewater summary from Allconnex Water, arriving with Redland City Council rate notices from 13 July 2011.

Summaries will include a breakdown of charges for water consumption, fixed access charges and the cost of purchasing bulk water from the State Government.

As usual, Redland customers' July summary includes water and wastewater service charges paid in advance for the period of 1 July to 30 September 2011. The water consumption charge for water used over the past three months is charged at the 2010/11 price. This summary includes water meter readings made between February and June 2011.

These charges are calculated on 2011/12 prices recently announced with Allconnex prices increasing by the Consumer Price Index cap of 3.6 per cent, in line with State Government legislation announced in April this year.

Meanwhile, State Government bulk water charges have not been capped and have increased by 29 per cent for Redland customers.

Every accessible water meter has been read prior to issuing these summaries and customers can see the dates of their meter reading on their summary.

Payments for the July 2011 summary are due by 12 August 2011. Customers who require further information on bill payments can contact the Customer Service Centre on 1300 WATER (1300 000 928).

Allconnex is investing significantly in Redland, with more than \$19 million in capital expenditure planned for 2011/12.

Work planned includes:

- Checking an estimated 22,000 maintenance holes to minimise overflows and emergencies.
- Construction of a new reservoir at Dunwich, North Stradbroke Island.

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