

24 May 2011

## Media release

### Logan customers advised of billing changes

Logan customers are about to receive their next quarterly water and wastewater account from Allconnex Water.

This account includes water meter readings made between the dates of 4 January to 24 March 2011, which relate to water consumption in the approximate three months prior to the read. It also includes water and wastewater access charges from 1 April to 30 June.

There will be some changes to the way people will pay their accounts, which will be sent from today (24 May).

Customers will notice Allconnex Water's BPAY Biller Code and BPAY View registration numbers have changed.

They will need to add the new BPAY Biller Code or re-register for BPAY View adding the new registration number – both changes can be made by calling or visiting the website of their financial institution.

Every accessible water meter has been read prior to issuing these accounts and customers can see the dates of their meter reading on their account summary.

Payments for the May account are due on 23 June.

Allconnex Water is investing significantly in Logan, with more than \$60 million being spent on upgrading water and wastewater infrastructure.

Work this year includes:

- Round Mountain reservoir project (New Beith)
- Mt Lindesay Highway trunk water main (Jimboomba to Woodhill)
- Wembley Road trunk wastewater main (Berrinba, Logan Central)
- Jimboomba wastewater system upgrade
- Beenleigh wastewater trunk main

Customers who require further information on bill payments can contact the customer service centre on 1300 000 928.

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