

7 December 2010

Media release

New water and wastewater accounts for Gold Coast

Allconnex Water's Gold Coast customers will receive their new water and wastewater account in the mail from January 2011.

Water and wastewater charges, previously part of the Gold Coast City Council rate notice, will now be applied to the water and wastewater account sent to customers from Allconnex Water.

The account reflects water consumption and water and wastewater service charges for your property.

The State Government pensioner rebates will continue to be provided by Allconnex Water. Pensioner rebates apply to qualified pensioner concession holders. The pensioner rebate is up to \$50 for six months.

The price of water has received significant recent media attention, and Allconnex Water would like to remind customers that prices have been set only for the 2010-2011 financial year.

Allconnex Water CEO Kim Wood said pricing was set based on bulk water prices, our investment in new water and wastewater infrastructure and the need for Allconnex Water to be financially strong for our shareholding councils.

"Proposed prices for 2011-12 will be provided by 31 March 2011 in accordance with the new legislation," Mr Wood said.

South East Queensland is Australia's fastest growing region and Allconnex Water is responsible for providing water and wastewater infrastructure to deliver water, wastewater and recycled water services to residents and businesses – existing and new – in the Gold Coast, Logan and Redland areas, and for maintaining high quality service standards.

ends

For more information: Judy Dean, External Communications Manager

p 07 5582 8798

m 0414 180 720

e judy.dean@allconnex.com.au