

19 December 2011

Media release

Allconnex Water holiday opening hours

Allconnex Water wishes its customers a safe and happy holiday period and would like to advise its operating hours over the next two weeks.

Customers can still call 1300 000 WATER (1300 000 928) 24-hours a day to report service difficulties such as water leaks, wastewater spills or interruption to the water supply.

However, our Customer Contact Centre will be closed on all official public holidays over the Christmas to New Year period. It will reopen on Wednesday 28 December to take calls in normal operating hours from 7am to 5pm.

The Allconnex Customer Service Centre at Bundall will also be closed on public holidays and will resume normal operating hours on Wednesday 28 December from 8am to 5pm.

In accordance with draft State Government legislation, Allconnex Water is to be disestablished from 1 July 2012.

Allconnex Water will continue to deliver water and wastewater services to Gold Coast, Logan and Redland customers until 30 June 2012.

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