

22 December 2010

Media release

Allconnex Water operating hours

Allconnex Water wishes its customers a safe and happy holiday period and would like to advise its operating hours over the next two weeks.

While our customer service call centre will be closed on all official public holidays over the Christmas to New Year period, customers can call **1300 000 WATER (1300 000 928)** 24-hours a day to report service difficulties such as water leaks, wastewater spills, or interruption to the water supply.

Allconnex Water's customer service call centre will reopen to take calls in normal operating hours 7am to 5pm Wednesday 28 December.

Allconnex Water agencies located at Gold Coast, Logan and Redland City Council Customer Service Centres have their own opening times and dates, as follows.

Gold Coast

Gold Coast City Council branch offices are closed from 25 December 2010 and will not reopen until Tuesday 4 January 2011. The Gold Coast City Council Palm Beach Office is closed for renovations and will reopen 17 January 2011.

Logan

Logan City Council Customer Service Centres are open throughout the holiday period except for official public holidays.

Redland

Redland City Council Customer Service Centres are closed from Friday 24 December 2010 and will reopen Tuesday 4 January 2011.

ends

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