



Dear Customer

We wish to advise you of some temporary changes to water in Logan North.

Allconnex is cleaning and flushing water reservoirs and pipes in Logan North until late April 2012.

This work is part of our program to ensure a high quality, reliable and resilient water supply.

During the work, customers will receive their water from Redland and Gold Coast sources.

Customers may notice temporary changes to the taste, odour and appearance of the water, however it will continue to meet Australian Drinking Water Guidelines.

For more information and a list of suburbs affected, visit the projects page at allconnex.com.au. and look up Logan North water quality project.

Meter reading

We're reading water meters in Logan from mid-March until early April. You can help us to read your water meter by making sure it is visible and accessible.

Water consumption charges from this reading will appear on your Allconnex Water account arriving from May 2012.

The price you pay for water

You pay around \$3.00 per kilolitre for the water you use in and around your home. State Government bulk water charges make up around 70 per cent of the price you pay for this water.



State Government bulk water
14.65% increase in 2011/12

Allconnex Water
3.6% increase in 2011/12

The water and wastewater service charges on your account increased by 3.6 per cent in 2011/12. These charges help us upgrade and maintain infrastructure so we can deliver these services to you.

For example, we have just delivered the \$14.2 million New Beith Reservoir - built to store water for the growing population of south-west Logan.



New Beith Reservoir

Summer water savings

To maximise water efficiency over summer:

- reduce your shower time to four minutes
- don't let the tap run when brushing your teeth or shaving
- use the half-flush option on a dual flush toilet.

Thank you - please contact us on the number below if you have any questions.